

# CITY OF POQUOSON RESIDENTIAL TRASH SERVICE

- Regular household garbage is picked up by a contractor hired by the City.
- Have containers at the street for pickup on your collection day by 7:00 AM. Containers must be removed from the street and stored behind the front building line within 12 hours of the container being emptied.
- Place carts at the street with the handle away from the street, arrows on the lid pointing toward the street. The lid must be closed.
- Please keep at least 3 feet of clearance between your cart and other items (recycle container, mailboxes, fences, trees, vehicles, etc.) so the automated collection equipment can easily service the container.
- Only trash in city issued trash carts and city approved green bags will be collected. City Green Bags are available for purchase at local merchants.
- All refuse material must be bagged and placed inside your trash cart(s). Additional household trash (when cart is full) will be picked up if placed inside a City of Poquoson Green Bag and placed next to your garbage cart.
- Only household trash – **NO** ashes or hazardous materials, **NO** landscaping or bulk debris may be placed in cart for pick up.
- Trash carts are issued to resident's address with assigned serial numbers. Please record and save your container's serial number for service request issues.
- City issued trash carts are the property of the City of Poquoson. The resident will be held responsible for any damage other than normal wear and tear to their assigned cart.
- To report service or container problems, call **868-3598**, for billing or the change cart size call 868-3030, Monday – Friday, 8:30 AM to 4:00 PM.
- Holidays observed: New Year's Day, Thanksgiving Day and Christmas Day. If your pickup day is on one of these holidays, you will have a one day delay in service. All changes to service will be published on the City's web page, on both City cable channels and in the local section of the Daily Press and the Poquoson Post.
- Visit <http://poquoson-va.gov> for more information.