



## City of Poquoson Fire/Rescue

830 Poquoson Avenue, Poquoson, Virginia 23662  
(757) 868-3510 Fax (757) 868-3514

### Fire, Rescue, and Emergency Management Revenue Recovery Definitions

**ALS 1** (Advanced Life Support) - Services should be medical treatment or procedures provided to the patient beyond the scope of an EMT-Basic as defined by the National Emergency Medical Services (EMS) Education and Practice Blueprint.

**ALS 2** - Services should be defined as Advanced Life Support services provided to a patient including any of the following procedures: manual defibrillation, endotracheal intubation, central venous line, cardiac pacing, chest decompression, surgical airway or interosseous line and the administration of three (3) or more medications.

**BLS** (Basic Life Support) - Services should be medical treatment or procedures to a patient as defined by the National Emergency Medical Services (EMS) Education and Practice Blueprint for the Emergency Medical Technician (EMT) Basic.

**Compassionate Billing** - Billing and collection processes should include the ability to identify patients who are unable to pay for services and provide a mechanism to discount or write-off the charge for the services provided. Therefore, public policy should dictate compassionate practices in order to avoid an undue hardship on the residents of the City of Poquoson.

**EOB** (Explanation of Benefits) - This form provided to the insured persons by insurance companies, explains the claims processed by the insurance company for benefits provided to the insured.

**Fair Billing** - If a locality/agency decides to bill for EMS services, everyone receiving service must receive a bill/statement, whether they have insurance or not.

**OIG** (Office of Inspector General) - There have been a number of recent opinions issued by the OIG that allow local governments to accept the local taxes paid to count as the co-pay for City residents. This would eliminate any out-of-pocket cost for City residents who pay taxes.

**Point to Point** - This is one type of method to measure mileage for EMS transports. Mileage will be recorded from the location where the transport begins to the nearest appropriate medical facility.

**Transport** - Transport of a patient from the location of the incident scene or center point of transport where an incident scene or address is located, to a hospital or other facility where the patient is transported.

**Zone** - This is another type of method to measure mileage for EMS transports. Mileage will be based upon the distance measured from the individual zones where transport begins to the nearest appropriate medical facility.